

IMPROVING ACCESSIBILITY: ONE BIG STEP FOR PUBLIC TRANSPORT, ONE GIANT LEAP FOR ALL

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A DIVERSE MEMBERSHIP

1,500 members companies

- Operators
- Authorities
- Policy decision-makers
- Research institutes
- The public transport supply and service industry

18,000 members contacts

From 96 countries

OUR MISSIONS



We engage with decision-makers, international organisations and other key stakeholders to **promote** and **mainstream** public transport and sustainable mobility solutions.



We **inspire excellence** and **innovation** by generating and sharing cutting-edge knowledge and expertise.



We bring people together to **exchange** ideas, find solutions and forge mutual beneficial business **partnerships**.



MAKING PUBLIC TRANSPORT ACCESSIBLE FOR ALL: A COMMITMENT



NOT A NEW ITEM ON THE AGENDA

Public transport actors do act to make their network accessible to all:

- Voluntary initiatives with local associations of disabled people
- National legislation, e.g. 2005 French law
- European legislation, e.g. assistance rules in the rail passenger rights legislation, upcoming European accessibility act

> HARD OR SOFT MEASURES?



BOTH!
local solutions
tailor-made to
local needs



 **CONCRETELY?**



➤ UITP BROCHURE ON PT ACCESSIBILITY PROGRAMMES

- 29 networks from 15 countries
- Available technology / dedicated services
- An up-to-date overview of the sector's dynamic vision for accessibility
- January 2018



 **SAMPLES...**



➤ VIENNA (AT) / WIENER LINIEN

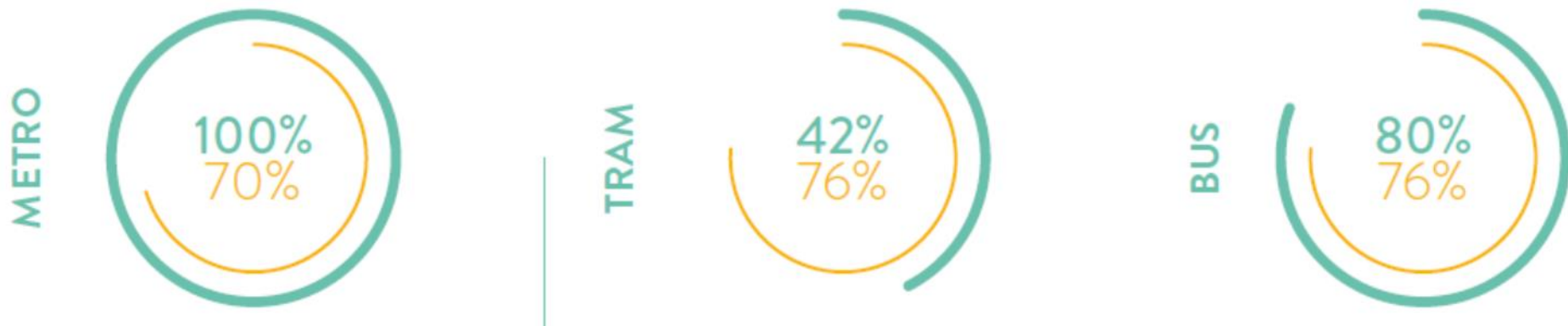


Voluntary initiative	
Internal programme	Tramway: low-floor vehicles - by the end of 2018
Financed by...	Wiener Linien
Dedicated services	Multi-sensory info point in stations
	Aim4fit : app offering routing and rerouting information by more than one sensory channel



Source: Wiener Linien, Vienna

➤ PRAGUE (CZ) / DPP



Voluntary initiative	
Internal programme	All metro stations with barrier free access by 2025
Financed by...	DPP and City of Prague
Dedicated services	A specific bus line dedicated to the free transport of persons with disabilities

➤ DRESDEN (DE) / DVB



Voluntary initiative

Internal programme	Tramway: acquisition of new barrier-free vehicles to make the tram fleet fully accessible by 2022.
Financed by...	DVB
Dedicated services	Accompanying door-to-door service upon request from Monday to Friday
	BLIS: on board information system for sight impaired passengers

➤ STUTTGART (DE) / SBB



Voluntary initiative	
Dedicated services	Tactile and acoustical guidance systems at bus and light rail stops
	Lights with vibration buttons at railroad crossings



Source: SBB, Stuttgart

➤ RENNES (FR) / KEOLIS



Voluntary initiative	
Dedicated services	Handistar: door to door services upon reservation
	Apps such as “Follow me”, “Alert the driver”, “Help me”

➤ ROUEN (FR) / TRANSDEV



Voluntary initiative

Dedicated services

Specific tickets for PRMs to use dedicated taxi services and minibuses adapted for wheelchair users

Facilitated ticketing: one-trip tickets purchased by text message

➤ DEBRECEN (HU) / DKV



Voluntary initiative

Internal programme	Purchase of additional low floor trams, whole fleet accessible by 2023
Financed by...	DKV
Dedicated services	App with real time information and planning of door-to-door travel route by audio command

➤ LONDON (UK) / TFL



Voluntary initiative	
Internal programme	Increase the number of step free stations to over 100 by 2020/1
Financed by...	TfL resources
Dedicated services	Turn up and go service , no advance booking
	Development of travel apps aimed at people with mobility issues



THANK YOU!

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